



THE CANADIAN
BAR ASSOCIATION
British Columbia Branch

2023 BCCAT EDUCATION CONFERENCE SERIES

A2J EVERYDAY

October 11, 18 & 25, 2023

OCTOBER 11

10:00 – 10:15

CONFERENCE OPENING

Patrick Kelly, First Peoples Group

10:15 - 12:00

A2J AND AI: EXPLORING POSSIBILITIES AND PRIVACY CONCERNS

Professor Scassa, University of Ottawa

Ethan Plato, Office of the Information and Privacy Commissioner for BC

12:00 – 12:15

BREAK

12:15 – 1:30

ADMINISTRATIVE LAW PRIMER

Karrie Wolfe, Ministry of Attorney General

Ross Alexander, Ministry of Attorney General

OR

ADMINISTRATIVE LAW UPDATE

Alandra Harlinton, Lovett Westmacott

Kate Phipps, Arvay Finlay

***The Canadian Bar Association, BC Branch is a supporting partner of this year's conference ***

OCTOBER 18

- 10:00 – 10:05 **OPENING REMARKS**
- 10:05 – 11:05 **ACCESSIBILITY AWARENESS: MAKING JUSTICE ACCESSIBLE FOR EVERYONE**
Mike Prescott, Disability Alliance BC
- 11:05 – 11:15 **BREAK**
- 11:15 – 12:15 **USER EXPERIENCE: A TOUR OF INNOVATION**
Conner Bildfell, BCCBA's Access to Justice Committee
Emily Drown, Employment and Assistance Appeal Tribunal
Krissy Van Loon, BC Utilities Commission
- 12:15 – 12:30 **BREAK**
- 12:30 – 1:30 **USER EXPERIENCE THROUGH A RECONCILIATION LENS**
Darrell LeHoullier, Environmental Appeal Board
Shelina Shivji, Workers Compensation Appeal Tribunal
Kimberly Ross, Workers Compensation Appeal Tribunal

OCTOBER 25

- 10:00 – 10:05 **OPENING REMARKS**
- 10:05 – 11:05 **WORDS MATTER: INCLUSIVE LANGUAGE**
Catherine Pate, Government Communications & Public Engagement
Avigail Olarte, Ministry of Attorney General
- 11:05 – 11:15 **BREAK**
- 11:15 – 12:15 **THE 5 COMMANDMENTS OF CLEAR COMMUNICATION**
Stephanie C. Mitchell
- 12:15 – 12:25 **BREAK**
- 12:25 – 1:25 **PLAIN LANGUAGE RULES: A LOOK AT THE SOCIAL SECURITY TRIBUNAL OF CANADA**
Paul Aterman, Social Security Tribunal of Canada
- 1:25 – 1:30 **CONFERENCE CLOSING**