



THE CANADIAN  
BAR ASSOCIATION  
British Columbia Branch

## 2023 BCCAT EDUCATION CONFERENCE SERIES

### A2J EVERYDAY

October 11, 18 & 25, 2023

#### OCTOBER 11

10:00 – 10:15

**CONFERENCE OPENING**

*Patrick Kelly, First Peoples Group*

10:15 - 12:00

**A2J AND AI: EXPLORING POSSIBILITIES AND PRIVACY CONCERNS**

*Professor Scassa, University of Ottawa*

*Professor Raso, McGill University*

*Ethan Plato, Office of the Information and Privacy Commissioner for BC*

12:00 – 12:15

**BREAK**

12:15 – 1:30

**ADMINISTRATIVE LAW PRIMER**

*Karrie Wolfe, Ministry of Attorney General*

*Ross Alexander, Ministry of Attorney General*

**OR**

**ADMINISTRATIVE LAW UPDATE**

*Alandra Harlington, Lovett Westmacott*

*Kate Phipps, Arvay Finlay*

*\*\*The Canadian Bar Association, BC Branch is a supporting partner of this year's conference \*\**

## OCTOBER 18

- 10:00 – 10:05 **OPENING REMARKS**
- 10:05 – 11:05 **ACCESSIBILITY AWARENESS: MAKING JUSTICE ACCESSIBLE FOR EVERYONE**  
*Mike Prescott, Disability Alliance BC*
- 11:05 – 11:15 **BREAK**
- 11:15 – 12:15 **USER EXPERIENCE: A TOUR OF INNOVATION**  
*Conner Bildfell, BCCBA's Access to Justice Committee*  
*Emily Drown, Employment and Assistance Appeal Tribunal*  
*Krissy Van Loon, BC Utilities Commission*
- 12:15 – 12:30 **BREAK**
- 12:30 – 1:30 **USER EXPERIENCE THROUGH A RECONCILIATION LENS**  
*Darrell LeHoullier, Environmental Appeal Board*  
*Shelina Shivji, Workers Compensation Appeal Tribunal*  
*Kimberly Ross, Workers Compensation Appeal Tribunal*

## OCTOBER 25

- 10:00 – 10:05 **OPENING REMARKS**
- 10:05 – 11:05 **WORDS MATTER: INCLUSIVE LANGUAGE**  
*Catherine Pate, Government Communications & Public Engagement*  
*Avigail Olarte, Ministry of Attorney General*
- 11:05 – 11:15 **BREAK**
- 11:15 – 12:15 **THE 5 COMMANDMENTS OF CLEAR COMMUNICATION**  
*Stephanie C. Mitchell*
- 12:15 – 12:25 **BREAK**
- 12:25 – 1:25 **PLAIN LANGUAGE RULES: A LOOK AT THE SOCIAL SECURITY TRIBUNAL OF CANADA**  
*Paul Aterman, Social Security Tribunal of Canada*
- 1:25 – 1:30 **CONFERENCE CLOSING**