



## 2018 BCCAT EDUCATION CONFERENCE

### *Accessing Justice*

October 15 & 16, 2018

Morris J Wosk Centre for Dialogue  
580 W. Hastings Street, Vancouver, BC

#### Day One: October 15th

8:00 – 8:30	<b>REGISTRATION &amp; BREAKFAST</b>	<b>Atrium</b>
8:30 – 8:35	<b>WELCOME</b>	<b>Asia Pacific Hall</b>
8:35 – 8:50	<b>OPENING REMARKS:</b> Dr. Carmen Zabarauckas, <i>Ministry of Attorney General</i>	<b>Asia Pacific Hall</b>
8:50 – 9:50	<b>KEYNOTE PANEL ADDRESS</b> Aleem Bharmal, <i>Community Legal Assistance Society</i> Kasari Govender, <i>Women's Legal Education and Action Fund</i> Douglas King, <i>Together Against Poverty Society</i>	<b>Asia Pacific Hall</b>
9:50 – 10:10	<b>MORNING BREAK</b>	<b>Atrium</b>
10:10 – 11:10	<b>RECONCILABLE DIFFERENCES:</b> <b>Going Beyond Minimum Legal Consultation and Accommodation Requirements for First Nations</b> Lana Lowe, <i>Department of Land, Resources &amp; Treaty Rights with Fort Nelson First Nation</i> James Tate, <i>Ratcliff &amp; Company</i>	<b>Asia Pacific Hall</b>
11:10 – 12:10	<b>IMPLICIT BIAS</b> Alden E. Habacon, <i>Solutions Strategy, HRx Technology</i>	<b>Asia Pacific Hall</b>
12:10 – 1:00	<b>LUNCH</b>	<b>Concourse</b>

## Day One Cont'd:

1:00 – 1:30	<b>BCCAT AGM and BCCAT AWARDS</b>	<b>Asia Pacific Hall</b>
1:30 – 2:30	<b>CULTURAL COMPETENCIES</b> Beatriz Contreras, <i>Contreras McLennan</i>	<b>Asia Pacific Hall</b>
2:30 – 2:50	<b>AFTERNOON BREAK</b>	
2:50 – 3:50	<b>INVESTIGATIONS</b> Moderator: Iain Macdonald, <i>BC Government and Service Employees' Union</i> Wendy Acheson, BC Housing's Licensing and Consumer Services Branch Lisa Picotte-Li, Technical Safety BC Catherine Sullivan, <i>Independent Investigator &amp; Mediator</i>	<b>Asia Pacific Hall</b>
3:50 – 4:50	<b>ADMINISTRATIVE LAW UPDATE</b> Jitesh Mistry, <i>BC Government and Service Employees' Union</i> Robyn Trask, <i>BC Teachers' Federation</i>	<b>Asia Pacific Hall</b>
4:50 – 4:55	<b>CLOSING</b>	<b>Asia Pacific Hall</b>
4:55 – 5:45	<b>NETWORKING AND NIBBLES</b>	<b>Atrium</b>

**AGENDA FOR DAY TWO CONTINUED ON NEXT PAGE**

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## *Accessing Justice*

### Day Two: October 16th

8:00 – 8:30	<b>BREAKFAST</b>	<b>Atrium</b>
8:30 – 8:40	<b>WELCOME</b>	<b>Asia Pacific Hall</b>
8:40 – 10:10	<b>DECIDE and DISTILL:</b> <b>Clear Writing Principles for Statutory Decision Makers</b> Stephanie Mitchell, <i>Telegram Writing Consulting</i>	<b>Asia Pacific Hall</b>
10:10 – 10:30	<b>MORNING BREAK</b>	
10:30 – 11:30	<b>THE ROLE OF THE EXPERT WITNESS AND PANELIST</b> Moderator: Linda Michaluk, <i>Environmental Appeal Board</i> Jeffrey Hand, <i>Safety Standards Appeal Board</i> Ted Simmons, <i>Safety Standards Appeal Board</i>	<b>Asia Pacific Hall</b>
11:30 – 12:30	<b>FAIR PROCESSES AND AVOIDING HARASSMENT</b> Iain Macdonald, <i>BC Government and Service Employees' Union</i> Emily Ohler, <i>Human Rights Tribunal</i>	<b>Asia Pacific Hall</b>
12:30 – 1:30	<b>LUNCH</b>	<b>Concourse</b>
1:30 – 2:30	<b>WORKSHOPS</b> <b>A. User Testing Session</b> Shannon Salter, <i>Civil Resolution Tribunal</i> <b>OR</b> <b>B. Adjudicator Mini Boot-Camp</b> Sharon Mary Kearney, <i>Administrative Law Instructor</i>	<b>Concourse</b>  <b>Asia Pacific Hall</b>
2:30 – 2:50	<b>AFTERNOON BREAK</b>	<b>Atrium</b>
2:50 – 3:50	<b>ADJUDICATING WITH TECHNOLOGY</b> Moderator: Emily Drown, <i>Employment and Assistance Appeal Tribunal &amp; Safety Standards Appeal Board</i> Robyn Durling, <i>Mental Health Review Board</i> Julie Gibson, <i>Civil Resolution Tribunal</i> Simmi Sandhu, <i>Property Assessment Appeal Board</i> Kathleen Smith, <i>Mental Health Review Board</i>	<b>Asia Pacific Hall</b>
3:50 – 4:50	<b>SOLUTION ROUNDTABLE</b> Moderator: Emily Drown, <i>Employment and Assistance Appeal Tribunal &amp; Safety Standards Appeal Board</i>	<b>Asia Pacific Hall</b>
4:50 – 5:00	<b>CLOSING and DOOR PRIZES</b>	<b>Asia Pacific Hall</b>