

## **Hearing Skills Workshop description**

The Hearing Skills Workshop was developed to help tribunal members acquire and retain the skills necessary to conduct hearings within the context of an administrative tribunal.

Building on the basic Administrative Justice course, this two-day workshop helps participants appreciate fair hearing principles; understand the guidelines for admitting evidence; assess credibility; recognize issues that arise in hearings; apply ethical and independence principles; conduct hearings more effectively; and gain confidence in conducting hearings within their tribunal context.

Through a combination of lectures, demonstrations and group exercises, Day 1 of the workshop provides participants with the information and tools necessary to conduct fair and effective hearings. On Day 2, the participants will practice their skills in mock hearings. The participants receive individual feedback on their conduct of the hearing.

The Hearing Skills Workshop is delivered by a team of instructors with extensive experience conducting tribunal hearings.